

# emsCharts Release Notes for Tablet v1.6.8

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# Bug Reporting

For issues **not** mentioned in the “Known Issues Section”, please file a bug report through an emsCharts Support Ticket ([Click Here To Open Support Ticket](#)) To get more information about emsCharts Tablet, please download our Tablet Quick Start Guide ([Click Here For Production Documentation](#))

# Latest Enhancements

emsCharts is pleased to announce we are officially available within the app stores, please be sure to follow the important instructions below for a smooth transition. Download emsCharts today!

The screenshot shows the App Store listing for emsCharts Tablet. It includes the app icon, developer name (emsCharts, Inc.), category (Medical), release date (May 18, 2017), version (1.0), size (31.1 MB), and language (English). A description states it's a native application for pre-hospital charting. An iPad screenshot shows a settings screen with dropdown menus for user, patient, and unit selection, and a 'CLEAR ALL SETTINGS' button. A 'View in iTunes' button is also visible.

The screenshot shows the Google Play Store listing for emsCharts Tablet. It features the app icon, developer name (emsCharts, Inc.), category (Medical), and a 5-star rating. A green 'Installed' button is present. Below the listing, two screenshots of the app interface are shown: one of the settings screen and another of a patient information entry screen. A description at the bottom explains the app's purpose for pre-hospital charting.

## Google Play – Android

<https://play.google.com/store/apps/details?id=com.emscharts.enterprise&hl=en>

## Apple iTunes - iOS

<https://itunes.apple.com/us/app/emcharts-tablet/id1236434349?ls=1&mt=8>

# Important Build Information

Software Version 1.6.8 is the latest **mandatory** update that will need to be applied. You need to uninstall any previous versions prior to download and installing this build. The most recent release contains significant updates and bug fixes. **Due to the fixes applied, please have your crews upload any incomplete charts before performing this update.**

If you are experiencing any difficulties with updating your device, please contact our Support Department for assistance.

## Fixed in This Release

1. Audit Log enhancements available through support tab on device
2. Patient Run ID and Patient ID hidden when set to required
3. Crew Member Certification uploads
4. Duplicate charts during network issues periods
5. Customer Signatures – Custom Form deletes entry
6. Several onscreen buttons were hidden by keyboard
7. Lost Signatures
8. Upload error, Patient Record #1 does not exist
9. Associated Patient bug fixes
10. Patient Past Medical History Fixes
11. Hardware detection for unsupported iOS device only
12. Network Issues Resolved (includes losing connectivity from Wi-Fi/Cellular)

## Known Issues

1. Barcode Scanner, select states restrict data from being read from the barcode itself, Example: New Jersey does not provide first name scanned output.

**Workaround: None**

- Barcode Scanner, select states do not follow the America Association of Motor Vehicle Administration (AAMVA) data parsing standards. This result, causes some first and last names to appear in the last name data point after scanned.

*Workaround: Please contact emsCharts support to report issue*

- All missing data issue have been resolved, if you experience any missing data after upload please report to emsCharts Support Staff

*Workaround: Please contact emsCharts support to report issue*

- Dispatch Referring State and Zip code are not saved on the device when certain common addresses are used.

*Workaround: Populate unsaved data and report issue to emsCharts Support*

- Other EMS does not populate with correct information – this section is undergoing a re development, currently agency names does not upload correctly

*Workaround: Populate data and report issue to emsCharts Support*

## App Store Instructions

Welcome to the App Stores! Please follow these steps to confirm a smooth transition over to the app store for app downloads.

- Please ensure each iOS and Android device has a registered device ID.
- Upload any incomplete charts and delete the application
- Navigate to the app store and search for KEYWORD emsCharts
- Install the latest emsCharts Tablet Application v1.6.8*
- Please review automatic app updates from the app stores, this will help keep your device up to date with the latest fixes.*

## General Information

Apple recently launched a new iPad in March 2017, simply called iPad. The new model replaces the iPad Air 2 and fully meets our hardware requirements for emsCharts Tablet. Though the iPad Air 2 has been discontinued through the Apple online store, you can still use this device and will remain as a supported device. For more information, please visit <http://www.apple.com/ipad/compare/> to learn more.